



NAVIGATOR
GPS

X MARKS THE SPOT OF EFFICIENCY.



CUSTOMER PROFILE

“We are able to catch errors further upstream and avoid costly mistakes with Navigator GPS.”

Char Morris, Prepress Manager,
MultiCopy Corporation

Company Name

MultiCopy Corporation

Business Type

MultiCopy is a 50-year old family run commercial printer. Their primary focus is printing 4-color brochures and corporate identity materials for local businesses and non-profits. Another focus is producing materials for a major national retailer headquartered in the area. Business is strong, and with the addition of a 4-color 4-up Miehle press last year, MultiCopy Corporation is happy to be growing by producing more 4-color booklets and portfolios.

System Configuration

RIP: Xitron Navigator Harlequin RIP

Output devices: Agfa Avantra 25
Agfa Accuset 1000

Prepress Workstations: Macintosh and Windows PCs

Customer Profile

MultiCopy is a long time Xitron Navigator RIP user driving an Avantra 25 and Accuset 1000. Recently their dealer, Jim Mellema, observed some bottlenecks in production while performing a RIP upgrade. Jim recommended a Navigator RIP Manager as the solution to their problems – increasing productivity and reducing errors. With their growth and the increase in 4-color work, MultiCopy needed to find a better way to manage jobs in prepress. Errors ranging from overprint problems to the wrong version of a job going on press were occurring before the installation of the RIP Manager, completing the Navigator GPS suite.

MultiCopy previously left the RIP output “disabled” so they could walk to the RIP, preview and approve every job. This left the imagesetter sitting idle and wasted operator time. (Not to mention wear and tear on the carpet!) ➤

Prepress Manager Char Morris was a little skeptical at first. "Change is good, but not here," she jokingly explains. And she has seen a lot of change in her 16 years working for MultiCopy. It is hard to find time to incorporate new technology in a busy prepress shop. It didn't take long to win her over. "I do like Navigator GPS a lot. Some things still do get through the cracks, but it has really helped cut down on the number of errors."

Preview Ripped File and Check Separations

Char uses the viewer function to check separations, knock-outs and overprints in a job before releasing it to film. She can do this from her desktop without walking to the RIP. In a recent job using a customer-supplied PDF, everything looked like it was setup properly. But when Char previewed the separations in the Navigator RIP Manager using the integrated viewer, the register marks were solid-black instead of CMYK black. She fixed it before wasting time or film.

Color Key for Press Operators

MultiCopy uses the viewer in the Navigator RIP Manager as a color key. When a press operator has a question about a job they look at the viewer. In another recent piece the color did not look right on press. They discovered the problem by looking at the job in Navigator RIP Manager viewer - the plates were in the wrong position.

Fix Problem Files

Char even uses the viewer function to troubleshoot problem files. For example, some nested PDF files do not separate properly. Now she runs the nested PDFs through the Navigator RIP Manager first, to check the separations, before she outputs the entire job.

Job Management

In addition to cutting down errors, Char explained how Navigator GPS helps manage the flow of work through

prepress. They use both 13 and 18-inch film. Using the hold feature in the Navigator RIP Manager, she can easily control when and in what order jobs are released for output. Furthermore, it is very easy to find the jobs in the system when you do need to look something up. The RIP Manager retains the original digital master and the Ripped separations for future reference. It helps MultiCopy find the correct version of a job approved for final output by their customer.

Future Growth

When asked about the future, Char says, "We talk about CTP somewhere down the road. Navigator GPS is a stepping stone that could help us get there."

Customer Support

Char went on to say the support she receives from her dealer, Jim Mellema of CompuDoc, is fantastic. "He always has the time and patience to answer my questions." Jim Mellema adds, "Xitron helps me support my customers with dealer training and excellent technical support to back me up."

Key Features:

- Managing the flow of jobs
- On screen preview
- Sort and search for jobs

Main Benefits:

- Reduce wasted film
- Reduce wasted press time
- Finding and fixing problems further upstream so fewer errors get through to the press

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